Verint Media Insight Center

Verint® Media Insight Center™ is a state-of-the-art, browser-based incident re-creation application designed to help emergency response and public safety organizations meet mission-critical needs, including those arising from Next-Generation 9-1-1 (NG9-1-1).

As a component of the Verint Media Recorder, Media Insight Center can search multiple channels and display data captured from a variety of media, including:

- Audio
- Video
- Text
- Screen data
- Telematics
- Photos
- Telephone numbers
- Location data

Media Insight Center displays this information on a single screen, providing a unified view that can help quickly rebuild an entire incident by reconstructing the chain of events. Users can even play multiple media and channels back simultaneously — a key benefit for NG9-1-1 environments.
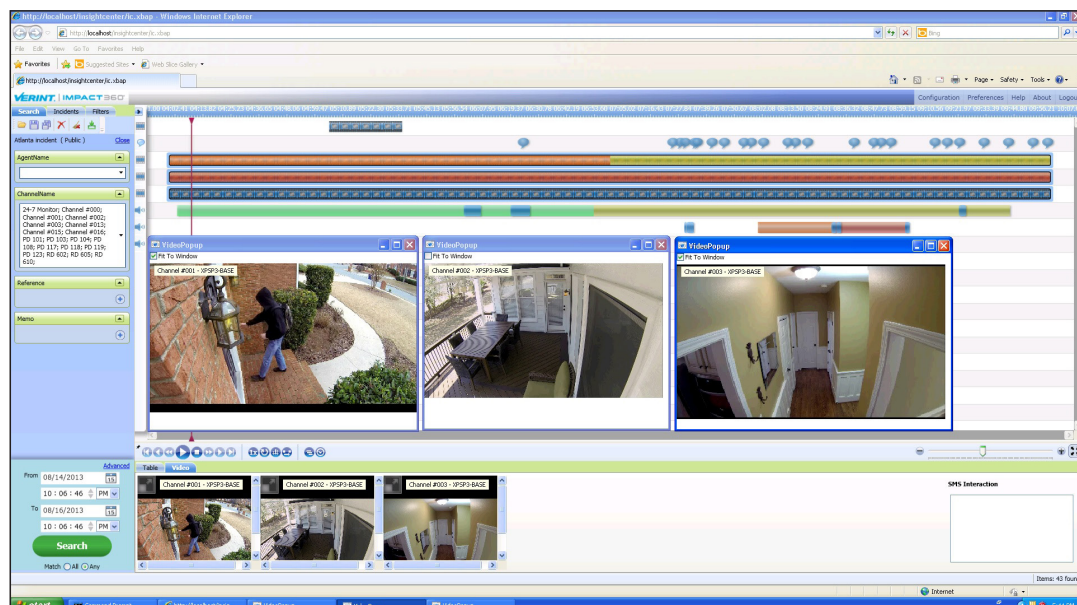
Flexible and easy to deploy, Media Insight Center supports a wide variety of advanced radio systems, customer premises equipment (CPE) and telephony interfaces. It's an NG9-1-1/i3-ready solution that can help meet your agency's needs today — and in the years to come.

With Verint® Media Insight Center™, you can categorize information using color, incident grouping, custom data fields and more, helping you access data quickly for incident management and reconstruction.

Key Benefits

- Powerful, easy-to-use incident reconstruction functionality that is NG9-1-1/i3-ready

- Enables audio, video, text, screen data, telematics, photos and related data to be replayed simultaneously on a single screen

- Allows for redaction of select audio without altering the integrity of the files

- Supports a wide range of equipment and interfaces

- Can be deployed on a single server, standalone server or virtualized server to support a variety of environments

Powerful Functionality for Public Safety Agencies

Audiolog Insight Center offers a wide range of benefits designed to meet the evolving needs of public safety agencies, including:

Browser-Based Interface
With Media Insight Center Insight Center, users don't need dedicated PCs for specific tasks. Staff can access the recorder directly from their Windows-based workstations, using a simple, intuitive web interface.

Color-coded Organization
During incidents and investigations, every second counts. To help identify recordings quickly, Media Insight Center Insight Center can flag and mark data with colors and notes that can be adjusted to fit the needs of an organization.

Multimedia Support
Media Insight Center Insight Center is i3-ready—a significant benefit as an agency transitions to NG9-1-1. Users can capture audio communications as well as log and view events across a range of media, including pictures, video, emails and more.

Incident Organization and Reconstruction
With Media Insight Center Insight Center, users can group recordings into "incidents," or easy-to-manage collections of data that can be stored and recalled quickly when needed. This can be particularly helpful for expediting the reconstruction of complex events, especially those involving information captured across multiple media.
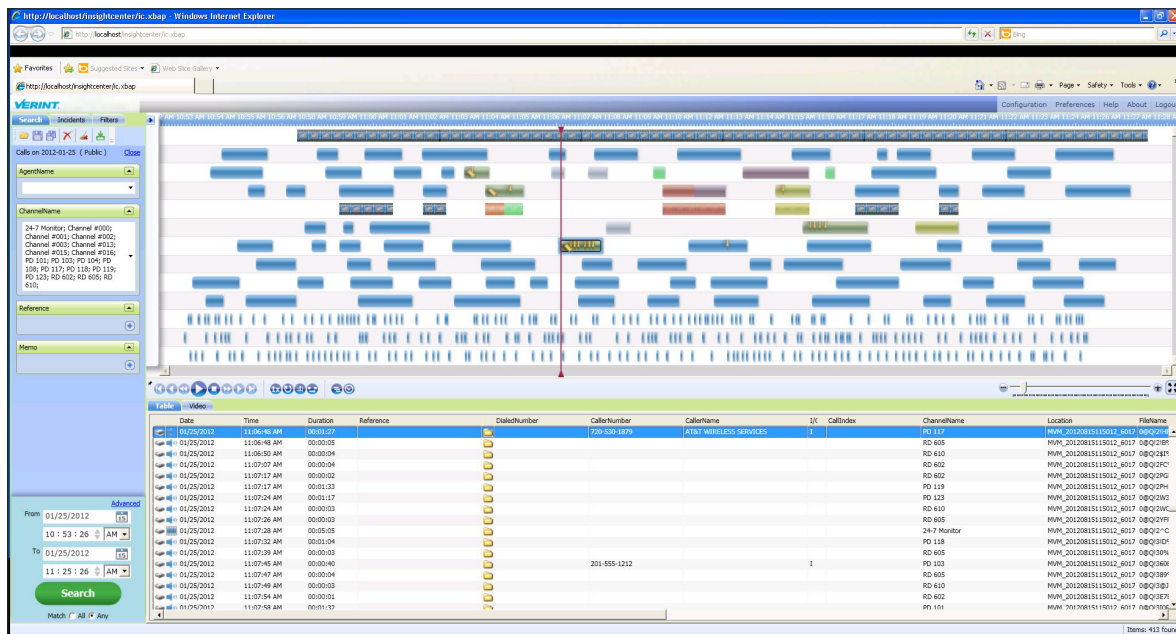
Evidence Management
Managing new and different types of information can be a challenge for public safety agencies. Media Insight Center Insight Center offers a robust repository for collecting, managing and recalling information, with authentication, audit trails, alerts and other security features to help maintain the integrity of evidence.

Redaction
Media Insight Center Insight Center includes powerful tools for redacting (masking) sensitive pieces of audio without affecting the original recordings. This can enable an agency to maintain compliance with federal, state and local laws while quickly and easily fulfilling requests for information.

Flexible Deployment Options
To meet the needs of communications centers of all sizes, Media Insight Center Insight Center can be deployed on a single server, a standalone server or virtualized servers.

Verint. Powering Actionable Intelligence®

Verint® Systems Inc. (NASDAQ: VRNT) is a global leader in Actionable Intelligence® solutions for customer engagement optimization, security intelligence, and fraud, risk and compliance. Today, more than 10,000 organizations in over 180 countries use Verint solutions to improve enterprise performance and make the world a safer place. Learn more at www.verint.com.

Americas

✉ info@verint.com

💻 verint.com

f facebook.com/verint

📞 1-800-4VERINT

🐦 twitter.com/Verint_security

📶 blog.verint.com

Mayday Communications Inc.

💻 maydaycommunications.com

📞 631-752-0250

✉ sales@maydaycommunications.com

VERINT®

MAYDAY COMMUNICATIONS INC.